COMPREHENSIVE REPORTS

RHQ offers an extensive set of sales, labor and inventory reports available anywhere you have an internet connection.

ALERTS

RHQ delivers text message alerts directly to mobile phones or email accounts.

POS PROGRAMMING

Using the NCC PC Tools™ utility, all POS program data can be edited remotely and deployed to the POS across the web.

LABOR EDITING

RHQ provides the ability to edit timekeeping data directly through the web portal. All labor reports are instantly updated.
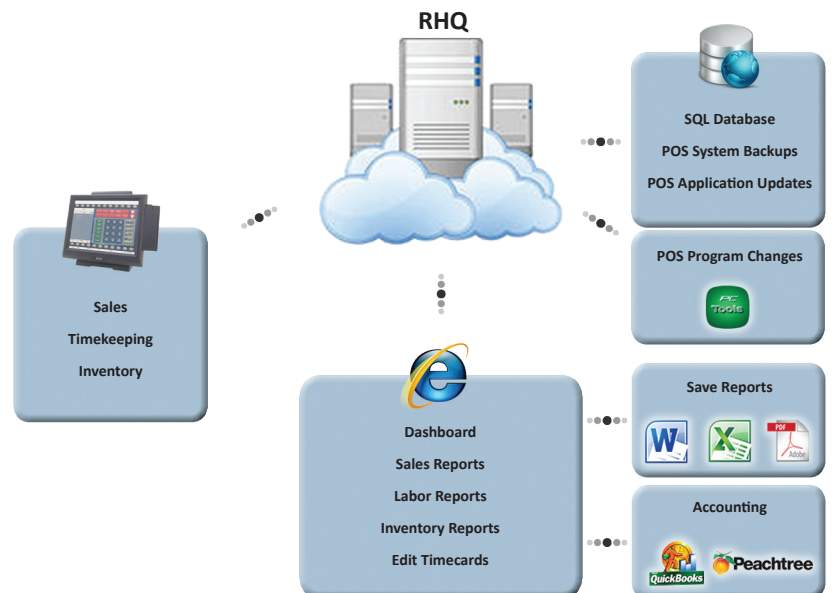
OFFSITE BACKUPS

At the end of each business day, a backup of the Reflection POS® program data is automatically pushed to the RHQ system to be archived.

RHQ is a cloud-based web portal that provides business owners, executives and managers with the information they need, when they need it.

Designed for independent operators as well as chain operations, RHQ provides near time reports for sales, labor and inventory. RHQ sends text messages to mobile phones to provide alerts and snapshots of sales and labor activity.

With the reliability of Reflection POS at the store, and the flexibility of RHQ above store, business information is delivered to the cloud without the stores depending on an internet connection for operation.

Cloud computing done right!

RHQ

Sales
Timekeeping
Inventory

SQL Database
POS System Backups
POS Application Updates

POS Program Changes

Dashboard
Sales Reports
Labor Reports
Inventory Reports
Edit Timecards

Save Reports

Accounting

What is RHQ

Many cloud based systems are built from the top down, with data being stored only on the above-store server. So when the internet is down, so is the point of sale. RHQ and Reflection POS® are built together to provide the flexibility of cloud-based management with the reliability that you will only get from Reflection POS®. The POS interacts with the RHQ Server only to send and receive data, and never relies on the server connection to process transactions or to run reports.

Reflection POS® data is pushed to the RHQ Server at the end of the business day, or at user-defined increments throughout the business day. Programming changes are sent to Reflection POS® allowing remote users to manage menus, employees, etc.

Since all data resides at the POS, interruptions in internet services have no impact on transaction processing. If there is an interruption in internet service, the POS retains the information and will automatically send all data to the RHQ Server when the internet connection is restored.
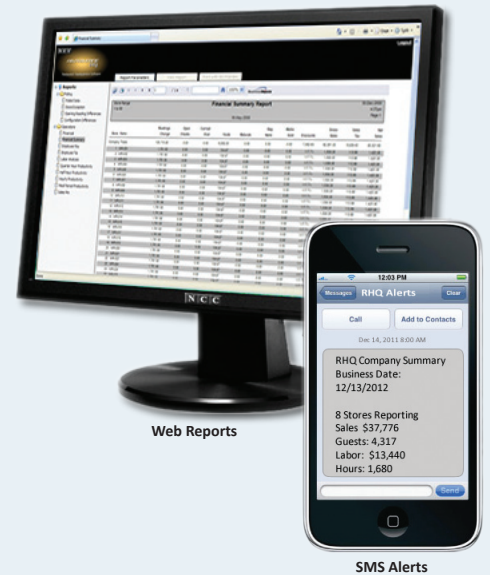
Flexible Operations

RHQ gives "Independence" back to the Independent operator. Owner/operators benefit from the freedom of having sales and labor information available to them anytime and anywhere.

RHQ gives chain operators powerful sales and labor analysis tools that help improve the bottom line. Information is available by management group or across the entire enterprise. Make price changes from headquarters and distribute to a single store or to the entire chain of stores.

Features

- No infrastructure investment needed, just an internet connection and a web browser
- Consolidated reports
- Reports archived for historical viewing and comparative analysis
- Dashboards
- Program changes automatically sent to the POS
- Offsite backup of POS program data

Reports and Alerts

Web Reports

SMS Alerts

N C C

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BR-RHQ-002

For more information, visit us at www.nccusa.com
or contact us at 866-944-5164